



10 year warranty on all SafeStor Metal sheds

At SafeStor we are so confident our galvanised steel sheds are built to last that we provide them with a 10 year warranty against Anti-perforation.

What is covered by your SafeStor Warranty?

This covers the repair and replacement of all parts damaged from corrosion, subject to the condition the SafeStor shed has been maintained in compliance with the maintenance instructions.

The Locks are covered by a 12 month warranty, this covers the replacement of the padlocks supplied with SafeStor metal storage, these padlocks are not manufactured by SafeStor if a padlock fails, SafeStor will contact the supplier and replace the padlock on your behalf.

Locks that have become damaged through an attempted or successful break in are not covered; these can be replaced at a charge.

The lock handles are not covered in the warranty as they are designed to shear off in case of an attempted break in, replacements can be purchased at a charge.

Replacing parts of your SafeStor Shed

If a component of your SafeStor shed develops a fault please email us at customerservices@kintechltd.co.uk with all details and supplying images of the item and problem.

If the failure is due to manufacturing we will supply the part at no cost.

If the part has failed from neglect or wear and tear the part will be provided at a charge, in case of needing specialist fitting an extra service charge will be incurred.

If necessary an engineer can be dispatched to you to find the problem however this again will be at a cost.

SafeStor Maintenance level expected to validate your warranty

Your SafeStor shed must be washed down regularly with soapy water, we suggest at least twice a year however up to once a month if you live in an area with salt air is recommended.

Locks and Hinges must be lubricated at least once a year with correct oil to ensure they are easy to use.

Paint damage should be touched up with suitable paint straight away as rusting may occur if left untreated.

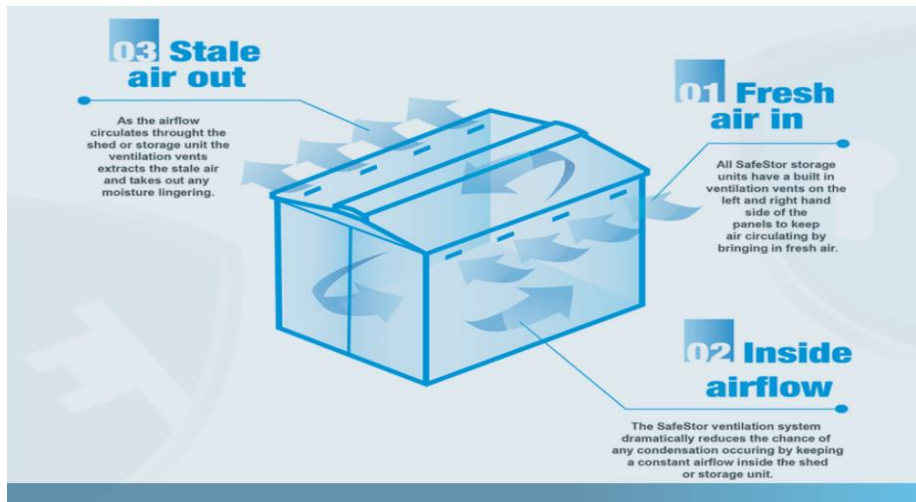
Ground anchors must have been treated with rust inhibitor.

If you add accessories to your SafeStor shed or treat your shed with any additional treatment that destroys the anti-perforation then this will invalidate the warranty.

Warning: use/storage of corrosive substances on/in the unit will invalidate your warranty

Condensation and extreme weather maintenance

All SafeStor units have a built-in ventilation system, designed to help reduce condensation by bringing in fresh air and taking out any lingering moisture. The diagram below depicts exactly how it works:



The SafeStor ventilation system dramatically reduces the chance of condensation occurring, thus restricting the formation of damp that can cause damage to your stored items. However, condensation may still occur particularly with more extreme weather and if the shed is not properly maintained. So to allow the built-in ventilation system to be as effective as possible, we recommend the following instruction:

- Place your SafeStor shed in a location that allows for constant airflow around the shed, rather than tight against a wall, existing shed or near large areas of shrubs and trees which will increase the chance of condensation occurring.
- Your shed should not be placed in a position where it will be subject to excessive amounts of sunlight/heat. This will cause the metal shed to become too hot and suffer heat damage. Any damage caused by heat is not covered by SafeStor warranty.
- Brush any snow fall from the shed where possible. If the lock is frozen pour warm water (not boiling) over the lock and wipe dry.
- Heavy rain may result in water ingress, so be sure to check the joints around this area and reseal them with a silicone sealant if necessary.
- Ensure that stored items, such as bikes or outdoor chairs, are wiped clean and are dry before storing in your unit. If items are wet from being out in the rain and are not dried before being stored, this is likely to produce excess moisture within your unit.
- For long-term storage use, it's important to check stored items at regular intervals to identify any signs of moisture or damp within the unit. It is possible for moisture to form in extreme weather conditions, so by checking the contents regularly and drying up any small amounts of moisture straight away, this will help to avoid a huge build-up over a long period of time.

If you're experiencing persistent problems with moisture, a domestic moisture trap will soak up excess moisture and help to reduce condensation build-up within the shed. It is the responsibility of the customer to periodically check for moisture inside the shed, and place the shed in a suitable location.

Kintech takes no responsibility for damages caused by moisture, condensation or heat. The customer must take appropriate actions to reduce or remove any moisture, and failure to reseal in the event of rain damage will invalidate your warranty. If you wish to return a purchased product, please email customerservices@kintechltd.co.uk.